



ILFRACOMBE GOLF CLUB

DISCIPLINARY AND GRIEVANCE POLICY

These procedures deal with hearings in respect of:

- breaches of Club Rules, Bye Laws, Code of Conduct, Standing Orders
 - any complaint about any member and
 - complaints regarding any person competing officially in any Club competition
1. The Procedures apply to all members of the Club
 2. Disciplinary action may be informal or formal. Informal disciplinary action will involve discussing the problem with the member and/or the complainant through the Club Secretary/Captain with a view to resolving the issue. Formal disciplinary action will be taken in accordance with these procedures.

MEMBERSHIP AND POWERS OF COMMITTEES

1. The Club shall establish a Disciplinary Committee, which shall have the power to act in the name of the Club and determine disciplinary proceedings coming before it.
2. The membership of any Disciplinary Committee will be determined by the Club and will have no fewer than three members.
3. The Club will establish an appeals Committee of not fewer than three members to consider any competent appeal. None of these members shall be members of the Disciplinary Committee. Trustees may form part or all the appeals committee.
4. Any person who sits on either the Disciplinary Committee or Appeal Committee shall:
 - Be unbiased and have no personal interest or involvement with the case.
 - Be familiar with these procedures.
 - Act within their powers under these procedures and fairly, reasonably and proportionately at all times.
 - Take advice where appropriate including, if necessary, appointing a solicitor or legal representative to attend and advise at hearing.
 - Have consideration and respect for all parties; and
 - Apply the standard of proof as the balance of probabilities.
5. The Appeals Committee will have the full powers and authorities of the Disciplinary Committee including the power to increase, decrease or accept any such penalties already imposed and/or impose any such new penalties as outlined in these Procedures.

6. Both the Disciplinary and Appeal Committees shall appoint a chair who will preside over each Committee and will be reappointed annually.
7. Both Committees shall take decisions, including decisions as to guilt and appropriate sanctions, on the basis of a simple majority of Committee members with the Chair holding a casting vote if no majority is reached.
8. The Disciplinary Committee and the Appeals Committee shall have the power to abridge or extend any time limits set out in these Procedures, if in their reasonable discretion, it is considered appropriate in the circumstances.
9. The Disciplinary Committee and the Appeals Committee shall not be entitled to introduce or consider opinion evidence other than expert opinion evidence.
10. The Disciplinary Committee and Appeals Committee shall exercise their functions independently of the Club.

INITIAL COMPLAINT HANDLING

1. Any complaints about a member should be made in writing by the complainant and sent to the Club Secretary and be signed and dated.
2. Any complaint must be lodged within seven days of the alleged incident or grounds to the complaint arising or becoming known.
3. The complaint must specify the details of the alleged incident or grounds for complaint including, if appropriate, which provision of *eg Club Rules, Bye Laws, Code of Conduct, Standing Orders*, has been breached.
4. The Club Secretary shall:
 - Forward a copy of the complaint to the member in question and request a written response within seven days.
 - Undertake any further investigation he/she sees fit and/or.
 - Forward the complaint, written response and any other relevant material, if applicable, to the Disciplinary Committee for consideration as set out below.
5. Upon receiving a referral from the Club Secretary, the Chair of the Disciplinary Committee shall convene a hearing of the Disciplinary Committee.

DISCIPLINARY HEARING

1. Any person that is subject to a disciplinary hearing shall be supplied with a copy of the original complaint and any additional material provided to the Disciplinary Committee, including notice of any witnesses to be called or their evidence.
2. Each Member shall have the right to the following:
 - To be advised of the nature of the charge or complaint and the potential penalties that may apply.
 - To be present in person at any hearing and to be advised 14 days in advance of the date, time and place of such hearing.
 - To representation (legal or otherwise) at this hearing.
 - To state his case, call relevant witnesses and provide evidence at this hearing.
3. A shorter notice period can be given if agreed with the respective parties to the hearing.

4. Names of any witnesses being proposed by the Member should be intimated five days before any hearing to the Club Secretary.
5. If the Member is unable to attend at the meeting, he should notify the Club Secretary in writing.
6. If the Member elects not to attend at the meeting without good reason, the disciplinary hearing may proceed in his absence.
7. Unless the Disciplinary Committee otherwise directs, the procedure will be as follows:
 - The Disciplinary Committee will explain the process and advise of the rights of appeal.
 - The terms of the Complaint will be considered following by the written or oral response, if any, provided by the Member, including representation on penalty.
 - Any further evidence will be heard.
 - Any other witnesses to be called will then be heard (or in the situation where the witness is unable to attend, then their signed written statement will be read out);
 - Any witnesses are to be excluded from the hearing until required to give their evidence and must retire immediately after giving their evidence and answering any questions from the Disciplinary Committee.
 - Questioning of the parties or any witnesses may only be directed by the Disciplinary Committee or as otherwise permitted by the Disciplinary Committee at its discretion, acting fairly and reasonably.
 - The Member will then be given the opportunity to make final submissions – including submissions on sanctions in the event that the complaint is upheld; and
 - Notification of the decision, including as to any sanctions, with appropriate reasons shall be issued by the Club Secretary, in writing, to the parties within 14 days of the hearing.

APPEAL HEARING

1. An appeal must be lodged within 14 days of the decision being notified in writing to the Member.
2. An appeal shall be lodged with a Notice of Appeal is received, by the Club Secretary. The Notice of Appeal shall be in writing, signed by the Appellant Member and shall specify:
 - The name of the Appellant Member.
 - The decision appealed against.
 - The date of the decision appealed against; and
 - The specific grounds of the appeal (including in relation to sanctions).
3. On receipt of an appeal, Club Secretary will automatically forward all documentation to the members of the Appeals Committee.
4. The Chair of the Appeals Committee or Club Secretary shall communicate with the Appellant Member and:
 - Set a time, date and place for the hearing of the appeal
 - Of the composition of the Appeals Committee.
 - Of the rules within this Procedure which govern the hearing and process.
5. The Appellant Member is entitled to, within 48 hours of notification, lodge a written objection against any member of the Appeals Committee who can be shown to have a direct personal involvement or interest in the matter. Supporting evidence should be

provided in support of any such claim. Any objection will be considered by the Club Secretary, whose decision shall be final.

6. All documentation to be used by any party at the appeal must be with all of the parties entitled to attend the appeal hearing at least seven days prior to the appeal hearing.
7. The Appeals Committee may, in its discretion, rehear the whole or any part of the evidence given before the Disciplinary Committee as it considers appropriate.
8. The Appeals Committee shall be entitled to hear and receive such further evidence on appeal as it deems competent and fair.
9. Any further evidence to be heard, shall be made available to the Appellant member seven days prior to the appeal hearing. Parties shall have the right to respond in writing to any further evidence to be presented.
10. Where evidence is given before the Appeals Committee, there shall only be cross examination or questioning of witnesses by the Appeals Committee.
11. Written notification of the decision of the Appeals Committee will be issued to the Appellant member within seven days stating full reasons for the decision.
12. The decision of the Appeals Committee is final and binding. There is still ability in law for a person affected to appeal further to the courts through judicial review.

PENALTIES

1. No penalty shall be imposed on any person or body in disciplinary proceedings unless the alleged misconduct against the person or body is proved on the balance of probabilities and that penalty is fair, reasonable and proportionate in the opinion of the Disciplinary or Appeals Committees.
2. If a complaint is proved against a Member, the Disciplinary Committee and Appeals Committee shall have the power to impose the following penalties.
 - Reprimand/warning.
 - Suspension from Club membership for a specified period of time (including competition);
 - Suspension from specified Club activities for a period of time or permanently;
 - Expulsion from Club membership on a permanent basis.
 - Forfeiture of any competition and/or other points as specified.
 - A penalty pursuant to [clause 24] of the Council of National Golf Unions Unified Handicapping System.
 - A combination of any of the above
3. When a penalty is imposed consideration will be given to the following:
 - consistency and uniformity in the level of penalty imposed.
 - whether the penalty is reasonable and proportionate in all the circumstances; and
 - that where possible periods of suspension be imposed by reference to specific dates rather than playing days, eg 1st April to 1st June.

GENERAL PROVISION

1. The hearing of proceedings by the Disciplinary Committee or the Appeals Committee shall be recorded by the taking of minutes by the Club Secretary or another nominated and appropriate person.
2. The record of the proceedings and all papers associated with the proceedings shall be held by the Club Secretary (or his/her nominee) in a secure and appropriate manner.

3. Copies of the record shall be made available to any person affected by the decision of the Disciplinary Committee or Appeals Committee.
4. Any notices or correspondence to be sent to any Member or person under these procedures shall be sent by recorded delivery, first-class post or, if appropriate, secure electronic mail, to the last known address of that Member or person. Notices and correspondence should be deemed to be delivered in relation to electronic mail and recorded delivery as the next day after sending and in relation to first-class post, on the second day after posting. The relevant time period shall begin on the deemed date of receipt.

APPEALS – ENGLAND GOLF FRAMEWORK

- 1.1. Decisions which relate to the Rules of Golf or to handicapping infringements fall within the England Golf Disciplinary Framework and are subject to a right of appeal as set out below.

Matter arising at	Disciplinary body at first instance	Appeal level
Club	Club	County
County	County	England Golf
National	England Golf	England Golf Appeals Panel

There will be no further right of appeal.

- 1.2. If the Respondent wishes to appeal a decision of the Disciplinary Panel, they (the “**Appellant**”) must lodge the appeal to the Disciplinary Secretary in writing (an “**Appeal Request**”) within 14 days of the date of the Disciplinary Panel’s original decision being notified to the Respondent.
- 1.3. The Appeal Request must set out one or more of the grounds of appeal below and any further evidence on which the Appellant wishes to rely, together with reasons why the ground of appeal(s) applies. The grounds of appeal are as follows:
 - 1.3.1. The decision was based on error of fact or could not have been reasonably reached by a Disciplinary Panel when faced with the evidence before it;
 - 1.3.2. Serious procedural or other irregularity in the proceedings before the Disciplinary Panel;
 - 1.3.3. Significant and relevant new evidence has become available which was not available before the conclusion of the hearing but, had it been available, may have caused the Disciplinary Panel to reach a materially different decision; and/or
 - 1.3.4. The sanction imposed was manifestly unreasonable in the light of the facts before the Disciplinary Panel.
- 1.4. Following receipt of a Notice of Appeal, the Disciplinary Secretary shall consider whether the Notice of Appeal is valid, that is received in time and sets out a valid ground or grounds of appeal (but not whether any grounds of appeal have been made out). If the Disciplinary Secretary considers that the Notice of

Appeal is valid, he will forward it to the County Secretary of Devon Golf Union or Association as appropriate. If the Disciplinary Secretary considers that the Notice of Appeal is not valid, he will return it to the Respondent and explain why it is not valid.

- 1.5.** The Devon Golf Union or Association Disciplinary Regulations will apply thereafter to any appeal, unless England Golf has determined that it should hear the matter, in which case the England Golf Disciplinary Regulations will apply.

